



**Appraisal  
Institute®**

*Professionals Providing  
Real Estate Solutions*

**South Carolina Chapter Appraisal Institute  
1<sup>st</sup> Quarter Chapter Meeting & Education  
State of South Carolina Economic Summit 2019  
January 17, 2019**

Location: Inn at USC Wyndham Garden, 1619 Pendleton St., Columbia, SC, 29201

**Schedule**

**Thursday, January 17, 2019**

- 11:00 a.m. – 1:00 p.m. Chapter Board of Officers and Directors 1<sup>st</sup> Quarter Meeting  
1:00 p.m. – 1:30 p.m. Candidate's Meeting  
1:30 p.m. – 5:30 p.m. **Ignorance Isn't Bliss: Understanding an Investigation by a State Appraiser Regulatory Board or Agency** (4 hours CE)  
5:30 p.m. – 6:15 p.m. Chapter Business Meeting  
6:15 p.m. – 7:45 p.m. Reception

**Friday, January 18, 2019**

- 9:00 a.m. – 5:00 p.m. **State of South Carolina Economic Summit**  
*Topics and Speakers to Be Announced*

**Seminar Description (1/17/19, 1:30 p.m. – 5:30 p.m.)**

***Ignorance Isn't Bliss: Understanding an Investigation by a State Appraiser Regulatory Board or Agency***

A regulatory complaint has been filed against you. Now what? Discover why state boards and agencies make the decisions they do, what federal oversight requirements guide them, and how a state regulator's investigation (including disciplinary action) proceeds by peeking behind the regulatory curtain. Developed by Craig Steinley, SRA, AI-RRS, current President of AARO (Association of Appraiser Regulatory Officials), with input from regulators and board members (who are appraisers) and attorneys who defend appraisers, this 4-hour seminar discusses who files complaints, due process for an appraiser, and the steps to take when you are named in a complaint. With this knowledge, you'll have an advantage in resolving a complaint and better yet, avoiding one in the first place!

**Upon completion of this seminar, participants should be able to:**

- Recognize distinctions in function and process between an appraiser board and an appraiser regulatory agency.
- Identify events that lead to complaints against real estate appraisers and ways to channel that energy to bring about a better outcome.
- Identify the steps an appraiser may take when notified that a complaint against the appraiser has been received by the regulator.
- Analyze both the perspective and the due process requirements of the regulator and its investigator when processing and investigating an allegation or complaint.
- Itemize how a state regulator processes a complaint and the possible outcomes along the way—from intake through the response, investigation, findings, and eventual disposition and possible sanctions.
- Discover various appeal options available to an appraiser in the event of an adverse disciplinary finding and sanctions.

**Instructor & Seminar Developer** – Pledger “Jody” Bishop, MAI, SRA, AI-GRS, Mt. Pleasant, SC

